FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Washington, D.C. | 20549 |
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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

| OMB APPRO              | OVAL      |
|------------------------|-----------|
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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person*  Smith Karyn  (Last) (First) (Middle)  C/O TWILIO INC.  101 SPEAR STREET, FIRST FLOOR |   |  |  |                           |                              | 2. Issuer Name and Ticker or Trading Symbol TWILIO INC [ TWLO ]  3. Date of Earliest Transaction (Month/Day/Year) 10/15/2020 |           |                  |  |         |                          |   |  | Check all a Di X Of be                       | pplicable) rector ficer (give tit low)                           | r 10% Owner (give title Other (spec                           |  | Owner<br>(specify<br>v)              |
|--|---|--|--|---------------------------|------------------------------|--|-----------|------------------|--|---------|--------------------------|---|--|--|--|---|--|--------------------------------------|
| (Street) SAN FRANCISCO CA 94105 (City) (State) (Zip)   |   |  |  |                           | 4.1                          | If Ame   | endme     | nt, Date         | of Origin  | al File | ed (Month/D              |   | Individual or Joint/Group Filing (Check Applicable Line)     X Form filed by One Reporting Person     Form filed by More than One Reporting Person |  |  |   |  |                                      |
|  |   | Tab  | le I - No                                  | on-Deri                   | vative                       | e Se   | curit     | ies Ad           | quirec   | l, Di   | sposed o                 | of, or Be   | nefici   | ally Ow                                      | ned  |   |  |                                      |
| 1. Title of Security (Instr. 3)  2. Transac Date (Month/Date)  |   |  |  | Execution Date, r) if any |                              |  |           |                  | es Acquired (A) or<br>Of (D) (Instr. 3, 4 and 5) |         | d 5) Secu<br>Bene<br>Own | Beneficially<br>Owned Following   |  | nership<br>: Direct<br>r Indirect<br>str. 4) | 7. Nature of Indirect Beneficial Ownership                       |   |  |                                      |
|  |   |  |  |                           |                              |  |           |                  | Code   | v       | Amount                   | (A) or<br>(D)   | Price  | Trans  | Reported<br>Transaction(s)<br>(Instr. 3 and 4)                   |   |  | (Instr. 4)                           |
| Class A C  | Common St   | ock  |  | 10/15/202                 |                              | 020  |           | М                |  | 1,517   | A                        | \$31.   | 96 4   | 40,893(1)                                    |  | (1) <b>D</b>  |  |                                      |
| Class A C  | Common Sto  | ock  |  | 10/15/2020                |                              | 20   |           | M                |  | 1,283   | A                        | \$33.   | 01 4   | 42,176(1)                                    |  | D   |  |                                      |
| Class A C  | Common Sto  | ock  |  | 10/15                     | /2020                        | 0  |           | S <sup>(2)</sup> |  | 2,800   | D                        | \$313.  | .02 3  | 39,376(1)                                    |  | D   |  |                                      |
| Class A Common Stock   |   |  |  |                           |                              |  |           |                  |  |         |                          |   | 5,101  |  | I  | By The<br>Karyn<br>Smith<br>Revocable<br>Trust <sup>(3)</sup> |  |                                      |
|  |   | 7  | Table II                                   |                           |                              |  |           |                  |  |         | oosed of                 |   |  |  | ed   |   |  |                                      |
| 1. Title of<br>Derivative<br>Security<br>(Instr. 3)  | 2.<br>Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction<br>Date<br>(Month/Day/Year) | 3A. Deen<br>Executio<br>if any<br>(Month/E | ned<br>on Date,           | 4.<br>Transa<br>Code (<br>8) | action   | 5. Number |                  | 6. Date Exerci<br>Expiration Da<br>(Month/Day/Yo |         | sable and                | 7. Title and Amo<br>of Securities<br>Underlying<br>Derivative Secur<br>(Instr. 3 and 4) |  | nt 8. Price<br>Derivat<br>Securit            | ive derivat<br>y Securit<br>Benefic<br>Owned<br>Follow<br>Report | ive<br>ties<br>cially<br>ing<br>ed<br>ction(s)                | 10.<br>Ownersh<br>Form:<br>Direct (D<br>or Indire<br>(I) (Instr. | Beneficial ) Ownership ct (Instr. 4) |
|  |   |  |  |                           | Code                         | v  | (A)       | (D)              | Date<br>Exercisa                                 | able    | Expiration<br>Date       | Title   | Amount or Number of Shares   | r  |  |   |  |                                      |
| Employee<br>Stock<br>Option<br>(right to<br>buy)   | \$31.96   | 10/15/2020                                 |  |                           | M                            |  |           | 1,517            | (4)  |         | 02/09/2027               | Class A<br>Common<br>Stock  | 1,517  | 7 \$0  | 12,  | 009   | D  |                                      |
| Employee<br>Stock<br>Option<br>(right to<br>buy)   | \$33.01   | 10/15/2020                                 |  |                           | M                            |  |           | 1,283            | (5)  |         | 02/19/2028               | Class A<br>Common<br>Stock  | 1,283  | 3 \$0  | 20,  | 526   | D  |                                      |
| Employee<br>Stock<br>Option<br>(right to<br>buy)   | \$111.32  |  |  |                           |                              |  |           |                  | (6)  |         | 01/30/2029               | Class A<br>Common<br>Stock  | 27,06  | 0  | 27,  | 060   | D  |                                      |
| Employee<br>Stock<br>Option<br>(right to<br>buy)   | \$117.94  |  |  |                           |                              |  |           |                  | (7)  |         | 02/21/2030               | Class A<br>Common<br>Stock  | 22,93  | 3  | 22,  | 933   | D  |                                      |

## **Explanation of Responses:**

- 1. A portion of these shares represent Restricted Stock Units ("RSUs"). Each RSU represents a contingent right to receive one share of Issuer's Class A common stock.
- 2. The sales reported were effected pursuant to a 10b5-1 trading plan adopted by the Reporting Person.
- $3.\ The\ Karyn\ Smith\ Revocable\ Trust\ U/A/D\ 9/15/06\ Amended\ 12/23/11,\ Karyn\ Smith\ Trustee.$
- 4. This stock option shall vest as follows: 1/4th of the stock option shall vest on January 1, 2018 and 1/48th of the stock option shall vest monthly thereafter, subject to the Reporting Person's continued service to the Issuer through each vesting date.
- 5. The shares subject to this stock option vest in 48 equal monthly installments, with the first installment on March 15, 2018, subject to the Reporting Person's continued service to the Issuer through each
- 6. The stock option shall vest as follows: 33% of the stock option shall vest on December 31, 2020, 33% of the stock option shall vest on December 31, 2021 and 34% of the stock option shall vest on December 31, 2022, subject to the Reporting Person's continued service to the Issuer through each vesting date.
- 7. The stock option shall vest as follows: 33% of the stock option shall vest in equal quarterly installments between the first and second anniversaries of December 31, 2019, 33% of the stock option shall vest in equal quarterly installments between the second and third anniversaries of December 31, 2019 and 34% of the stock option shall vest in equal quarterly installments between the third and fourth anniversaries of

December 31, 2019, subject to the Reporting Person's continued service to the Issuer through each vesting date.

Remarks:

/s/ Shanti Ariker as attorney in fact for Reporting Person 10/19/2020

\*\* Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- $^{\star}$  If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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