FORM 4

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

| Washington, | D.C. 20549 |
|-------------|------------|
|-------------|------------|

| Check this box if no longer subject |
|-------------------------------------|
| to Section 16. Form 4 or Form 5     |
| obligations may continue. See       |
| Instruction 1(h)                    |

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

| OMB APPROVAL             |     |  |  |  |  |  |  |
|--------------------------|-----|--|--|--|--|--|--|
| OMB Number: 3235-0287    |     |  |  |  |  |  |  |
| Estimated average burden |     |  |  |  |  |  |  |
| hours per response:      | 0.5 |  |  |  |  |  |  |

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| Name and Address of Reporting Person*     Dubinsky Donna  |                              |         |                                 |                             |   | 2. Issuer Name and Ticker or Trading Symbol TWILIO INC [ TWLO ]  |   |     |  |   |                        |   |     |   | 5. Relationship of Repor (Check all applicable)  X Director               |   |               | ting Person(s) to Issuer  10% Owner                                      |  |  |
|---|------------------------------|---------|---------------------------------|-----------------------------|---|--|---|-----|--|---|------------------------|---|-----|---|---|---|---------------|--|--|--|
| (Last)  | (Fi                          | ,       | Middle)                         |                             |   | 3. Date of Earliest Transaction (Month/Day/Year) 12/15/2023  |   |     |  |   |                        |   |     |   | Office<br>below   | er (give title<br>v)  | •             | Other<br>below)  | (specify   |  |
| 101 SPEAR STREET, FIFTH FLOOR   |                              |         |                                 |                             | 4. If A                                 | 4. If Amendment, Date of Original Filed (Month/Day/Year)   |   |     |  |   |                        |   |     |   | 6. Individual or Joint/Group Filing (Check Applicable Line)               |   |               |  |  |  |
| (Street) SAN FRANCISCO CA 94105   |                              |         |                                 |                             |   |  |   |     |  |   |                        |   |     | X Form filed by One Reporting Person  Form filed by More than One Reporting  Person |   |   |               |  |  |  |
| (City)  | (St                          | ate) (2 | Zip)                            |                             | $ _{\Box}$                              | Rule 10b5-1(c) Transaction Indication  Check this box to indicate that a transaction was made pursuant to satisfy the affirmative defense conditions of Rule 10b5-1(c). See In |   |     |  |   |                        |   |     | t to a co   | a contract, instruction or written plan that is intended to struction 10. |   |               |  |  |  |
|   |                              | Table   | I - No                          | n-Deriva                    | tive S                                  | Secu   | rities  | Acq | uired,   | Dis   | posed of               | , or E  | 3en | eficia  | lly Own   | ed  |               |  |  |  |
| Date  |                              |         | 2. Transac<br>Date<br>(Month/Da | Execution<br>y/Year) if any |   |  | cution Date,  |     | ction<br>Instr.                                  | 4. Securities Acquired (A<br>Disposed Of (D) (Instr. 3,<br>5) |                        |   |     | Benefic<br>Owned  | es<br>ially<br>Following  | 6. Ownership<br>Form: Direct<br>(D) or Indirect<br>(I) (Instr. 4)   |               | 7. Nature of Indirect Beneficial Ownership                               |  |  |
|   |                              |         |                                 |                             |   |  |   |     | Code   | v   | Amount                 | (A)<br>(D)  | or  | Price   | Transac   | Reported<br>Transaction(s)<br>(Instr. 3 and 4)  |               |  | (Instr. 4)   |  |
| Class A C   | Class A Common Stock 12/15/2 |         |                                 |                             |   | 023  |   |     | A  |   | 1,204 <sup>(1)</sup> A |   | 1   | \$ <mark>0</mark>   | 0 1,204 <sup>(2)</sup>  |   |               | D  |  |  |
| Class A C   | Common St                    | ock     |                                 | 12/15/2                     | 2023                                    |  |   |     | G <sup>(3)</sup>                                 |   | 1,204                  | I   | )   | \$0   | 0 D   |   |               |  |  |  |
| Class A Common Stock 12/15/   |                              |         |                                 |                             | 2023                                    |  |   |     | G <sup>(4)</sup>                                 |   | 1,204                  | A   | A   | \$0   | 18,   | 18,196 <sup>(2)</sup>   |               | I  | Shustek-<br>Dubinsky<br>Family<br>Trust <sup>(5)</sup> |  |
|   |                              | Tal     | ble II -                        |                             |   |  |   |     |  |   | osed of, convertib     |   |     |   | y Owne  | d   |               |  |  |  |
| 1. Title of Derivative Conversion or Exercise Price of Derivative Security  1. Title of Conversion or Exercise Price of Derivative Security  2. Conversion Date (Month/Day/Year)  3. Transaction Date Execution Date, if any (Month/Day/Year) |                              |         |                                 | ion Date,                   | 4.<br>Transaction<br>Code (Instr.<br>8) |  | 5. Number<br>of<br>Derivative<br>Securities<br>Acquired<br>(A) or<br>Disposed<br>of (D)<br>(Instr. 3, 4<br>and 5) |     | 6. Date Exerci<br>Expiration Da<br>(Month/Day/Yo |   | ite                    | 7. Title and<br>Amount of<br>Securities<br>Underlying<br>Derivative<br>Security (Inst<br>3 and 4) |     | ;<br>;  | 8. Price of<br>Derivative<br>Security<br>(Instr. 5)                       | 9. Number<br>derivative<br>Securities<br>Beneficial<br>Owned<br>Following<br>Reported<br>Transactio<br>(Instr. 4) | e<br>s<br>lly | 10.<br>Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I) (Instr. 4) | Beneficial<br>Ownership<br>(Instr. 4)                  |  |
|   |                              |         |                                 |                             | Code                                    | v  | (A)   | (D) | Date<br>Exercis                                  | able  | Expiration<br>Date     | Amou<br>or<br>Numb<br>of<br>Title Share   |     | nber  |   |   |               |  |  |  |

## **Explanation of Responses:**

- 1. The shares reported in this transaction represent Restricted Stock Units ("RSUs"). Each RSU represents the contingent right to receive one share of the Issuer's Class A common stock. The RSUs vested immediately on the date of grant.
- 2. Includes RSUs that have been deferred by the Reporting Person.
- 3. Represents shares that were contributed by the Reporting Person to the Reporting Person's trust.
- 4. Represents the shares received by the Reporting Person's trust.
- 5. Leonard Shustek & Donna Dubinsky, Trustees, Shustek-Dubinsky Family Trust Dated 8/1/04.

## Remarks:

/s/ Sarah DiLorenzo as attorney-in-fact for Reporting 12/19/2023 Person

\*\* Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.