FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

|   | OMB APPROVAL             |           |  |  |  |  |  |  |  |
|---|--------------------------|-----------|--|--|--|--|--|--|--|
|   | OMB Number:              | 3235-0287 |  |  |  |  |  |  |  |
| l | Estimated average burden |           |  |  |  |  |  |  |  |
| l | hours per response:      | 0.5       |  |  |  |  |  |  |  |

|        | Check this box if no longer subject |
|--------|-------------------------------------|
|        | to Section 16. Form 4 or Form 5     |
| $\Box$ | obligations may continue. See       |
|        | Instruction 1(b).                   |

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| Name and Address of Reporting Person*     Suzuki Miyuki          |   |       |          |   | 2. Issuer Name and Ticker or Trading Symbol TWILIO INC [ TWLO ] |   |  |     |        |  |                      |            |   | 5. Re<br>(Che              | ck all app  | ,  | ing Pei  | rson(s) to I      |         |  |
|--|---|-------|----------|---|---|---|--|-----|--------|--|----------------------|------------|---|----------------------------|---|--|--|-------------------|---------|--|
| (Last)   | (Last) (First) (Middle)   |       |          |   |   | 3. Date of Earliest Transaction (Month/Day/Year) 06/12/2023   |  |     |        |  |                      |            |   |                            | Office<br>below   | er (give title<br>v)   |  | Other (<br>below) | specify |  |
| 101 SPEAR STREET, FIFTH FLOOR                                    |   |       |          |   | 4. If Ar  | 4. If Amendment, Date of Original Filed (Month/Day/Year)  |  |     |        |  |                      |            |   |                            | 6. Individual or Joint/Group Filing (Check Applicable Line)                       |  |  |                   |         |  |
| (Street)<br>SAN<br>FRANC   | · · · ·   |       |          |   |   |   |  |     |        |  |                      |            |   |                            | X Form filed by One Reporting Person Form filed by More than One Reporting Person |  |  |                   |         |  |
| (City) (State) (Zip)   |   |       |          |   |   | Rule 10b5-1(c) Transaction Indication  Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. |  |     |        |  |                      |            |   |                            |   |  |  |                   |         |  |
|  |   | Table | I - No   | n-Deriva  | tive S  | ecur  | ities  | Acq | uired, | Dis  | posed of             | , or       | Ben   | eficial                    | ly Owr  | ned  |  |                   |         |  |
| 1. Title of Security (Instr. 3)  2. Transaction Date (Month/Day/ |   |       |          | Execution Date,   |   |   |  |     |        | es Acquired (A) or<br>Of (D) (Instr. 3, 4 a                                      |                      |            | 5. Amo<br>Securi<br>Benefi<br>Owned<br>Follow | ties<br>cially<br>I<br>ing | Form<br>(D) o   | ı: Direct<br>r<br>ect (I)  | 7. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4)  |                   |         |  |
|  |   |       |          |   |   |   |  |     | Code   | v  | Amount               | (A)<br>(D) | or  | Price                      |   | oorted<br>nsaction(s)<br>tr. 3 and 4)                                    |  |                   |         |  |
| Class A Common Stock 06/12/20                                    |   |       |          |   |   | 023   |  |     |        |  | 1,354(1)             | 1          | A   | \$ <mark>0</mark>          | 12,075(2)   |  | D  |                   |         |  |
| Class A Common Stock 06/12/20                                    |   |       |          |   | 2023  |   |  |     | F      |  | 305 <sup>(3)</sup>   | D \$63.8   |   | \$63.89                    | 9 11,770 <sup>(2)</sup>   |  | D  |                   |         |  |
|  |   | Tak   | ole II - | Derivati<br>(e.g., pu   |   |   |  |     |        |  | osed of,<br>onvertib |            |   |                            | Owne  | ed   |  |                   |         |  |
| 1. Title of<br>Derivative<br>Security<br>(Instr. 3)              | ive Conversion Date Execution Date, or Exercise (Month/Day/Year) if any |       |          | 4. Transaction Code (Instr. 8) S. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) |   |   | 6. Date Exercisable and Expiration Date (Month/Day/Year) |     |        | Amount of<br>Securities<br>Underlying<br>Derivative<br>Security<br>(Instr. 3 and |                      | d 4)       | Price of<br>erivative<br>ecurity<br>estr. 5)  |                            |   | 10.<br>Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I) (Instr. 4) | 11. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |                   |         |  |

## Explanation of Responses:

- 1. The shares reported in this transaction represent Restricted Stock Units ("RSUs"). Each RSU represents the contingent right to receive one share of the Issuer's Class A common stock. The RSUs vested immediately on the date of grant.
- 2. A portion of these shares represent RSUs. Each RSU represents a contingent right to receive one share of Issuer's Class A common stock.
- 3. Represents shares of Class A common stock that were withheld by the Issuer to satisfy tax withholding obligations of the Reporting Person in connection with the vesting of RSUs.

## Remarks:

/s/ Sarah DiLorenzo as attorney in fact for Reporting 06/14/2023 Person.

\*\* Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.