

Item 5.05. Amendments to the Registrant’s Code of Ethics, or Waiver of a Provision of the Code of Ethics.

The Board of Directors of Twilio Inc. (the “Company”) approved an amendment and restatement to the Company’s Code of Conduct (the “Code”), which became effective February 23, 2026. The Code applies to all directors, officers and employees of the Company. The updates include enhancements generally, including to the elements of the Code enumerated in Item 406(b) of Regulation S-K.

The foregoing summary of the amendment and restatement of the Code is subject to and qualified in its entirety by reference to the full text of the Code, as so amended and restated, a copy of which is available on our investor relations website under the heading “Governance” and is incorporated by reference herein.