UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

| | FORM 8-K | |
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| | CURRENT REPORT Pursuant to Section 13 or 15(c of the Securities Exchange Act of | • |
| Dat | e of Report (Date of earliest event reporte | d): June 28, 2023 |
| | Twilio Inc. | |
| | (Exact name of registrant as specified in | its charter) |
| Delaware (State or other jurisdiction of incorporation) | 001-37806 (Commission File Number) | 26-2574840 (IRS Employer Identification No.) |
| | 101 Spear Street, Fifth Floor San Francisco, California 9410 (Address of principal executive offices) (| |
| | (415) 390-2337 (Registrant's telephone number, including | area code) |
| (I) | Not applicable Former name or former address, if changed s. | ince last report) |
| Check the appropriate box below if the Form 8-F following provisions: | C filing is intended to simultaneously satisfy | the filing obligation of the registrant under any of the |
| ☐ Written communications pursuant to Rule 4. | 25 under the Securities Act (17 CFR 230.425 |) |
| Soliciting material pursuant to Rule 14a-12 | under the Exchange Act (17 CFR 240.14a-12 | 2) |
| Pre-commencement communications pursua | ant to Rule 14d-2(b) under the Exchange Act | (17 CFR 240.14d-2(b)) |
| Pre-commencement communications pursua | ant to Rule 13e-4(c) under the Exchange Act | (17 CFR 240.13e-4(c)) |
| Securities registered pursuant to Section 12(b) of | f the Act: | |
| Title of each class | Trading symbol(s) | Name of each exchange on which registered |
| Class A Common Stock, par value \$0.001 | per share TWLO | New York Stock Exchange |
| Indicate by check mark whether the registrant is chapter) or Rule 12b-2 of the Securities Exchange | | Rule 405 of the Securities Act of 1933 (§230.405 of this |
| If an emerging growth company, indicate by cheany new or revised financial accounting standard | | Emerging growth company e the extended transition period for complying with Exchange Act. |
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Item 3.03 Material Modification of Rights of Security Holders.

On June 28, 2023, each outstanding share of the Class B Common Stock, par value \$0.001 per share (the "Class B Common Stock"), of Twilio Inc. (the "Company", "we" or "our"), automatically converted (the "Conversion") into one share of the Company's Class A Common Stock, par value \$0.001 per share (the "Class A Common Stock"), pursuant to the terms of the Company's Amended and Restated Certificate of Incorporation (the "Certificate of Incorporation"). No additional shares of Class B Common Stock will be issued following the Conversion.

The Conversion occurred pursuant to Article IV, Section D.3(e) of the Certificate of Incorporation, which provides that each one outstanding share of Class B Common Stock will convert automatically, without any further action, into one share of Class A Common Stock at 5:00 p.m. in New York City, New York on the first trading day falling on or after the seventh year anniversary of the acceptance of the Certificate of Incorporation for filing by the Secretary of State of the State of Delaware. Immediately following the Conversion, there were approximately 181 million shares of Class A Common Stock outstanding.

Pursuant to Article IV, Section D.3(e) and (g) of the Certificate of Incorporation, shares of Class B Common Stock that are converted into shares of Class A Common Stock as provided in Article IV, Section D.3 of the Certificate of Incorporation (including in connection with the Conversion) will be retired and may not be reissued. In accordance with Article IV, Section D.3(e) of the Certificate of Incorporation and Section 243 of the Delaware General Corporation Law (the "DGCL"), on June 28, 2023, the Company filed a Certificate of Retirement with the Secretary of State of the State of Delaware effecting the retirement of all of the shares of the Class B Common Stock that were issued but not outstanding following the Conversion (the "Certificate of Retirement").

The Conversion had the following effects, among others, on the holders of shares of Class B Common Stock:

Voting Power. Prior to the Conversion, holders of shares of Class B Common Stock were entitled to cast ten votes per share on any matter submitted to a vote of the Company's stockholders. As a result of the Conversion, all former holders of shares of Class B Common Stock are now holders of an equal number of shares of Class A Common Stock, which are entitled to cast only one vote per share on all matters subject to a stockholder vote. In addition, the provisions of the Certificate of Incorporation and Delaware law that entitled the holders of shares of Class A Common Stock and Class B Common Stock, in certain circumstances, to separate class voting rights, are no longer applicable as a result of the Conversion.

Economic Interests. Because holders of shares of Class A Common Stock are entitled to the same economic interests to which former holders of shares of Class B Common Stock were entitled before the Conversion, including with regard to dividends, liquidation rights and treatment in connection with a change of control or merger transaction, the Conversion had no impact on the economic interests of former holders of shares of Class B Common Stock.

Capitalization. The Conversion had no impact on the total number of the Company's outstanding shares of capital stock, as the shares of Class B Common Stock converted into an equivalent number of shares of Class A Common Stock. Pursuant to Section 243 of the DGCL, the filing of the Certificate of Retirement had the effect of amending the Certificate of Incorporation such that, upon the effectiveness of the Certificate of Retirement, the Company's total number of authorized shares of capital stock was reduced by the number of the retired shares of Class B Common Stock.

2008 Stock Option Plan. Upon the Conversion, outstanding stock options that were exercisable for shares of Class B Common Stock and issued under the Company's 2008 Stock Option Plan remained unchanged, except that such stock options now represent the right to receive shares of Class A Common Stock.

Item 5.03 Amendments to Articles of Incorporation or Bylaws; Change in Fiscal Year.

As described under Item 3.03, on June 28, 2023, the Company filed the Certificate of Retirement with the Secretary of State of the State of Delaware to effect the retirement of the shares of Class B common stock that were issued but not outstanding following the Conversion and to accordingly reduce the Company's total number of authorized shares of capital stock by the number of retired shares of Class B Common Stock.

The foregoing description of the Certificate of Retirement is a summary only and is qualified in its entirety by reference to the full text of (a) the Certificate of Retirement, a copy of which is attached as Exhibit 3.1 hereto, and (b) the Certificate of Incorporation, a copy of which is incorporated by reference herein as Exhibit 3.2 hereto, and both of which are incorporated by reference into this Item 5.03.

Item 8.01 Other Events.

The Class A Common Stock will continue to trade on The New York Stock Exchange under the ticker symbol "TWLO" following the Conversion and will maintain the same CUSIP number previously assigned to the Class A Common Stock.

Item 9.01 Financial Statements and Exhibits.

EXHIBIT INDEX

| Exhibit | | | Incorporated by Reference | | | |
|---------|--|-------|---------------------------|---------|---------------|--|
| Number | Description | Form | File No. | Exhibit | Filing Date | |
| 3.1 | Certificate of Retirement | | | | | |
| 3.2 | Amended and Restated Certificate of Incorporation of Twilio Inc. | S-1/A | 333-211634 | 3.1 | June 13, 2016 | |
| 104 | Cover Page with Interactive Data File (formatted as Inline XBRL) | | | | | |
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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

TWILIO INC.

June 29, 2023 By: /s/ Dana R. Wagner

Name: Dana R. Wagner
Title: Chief Legal Officer

CERTIFICATE OF RETIREMENT OF CLASS B COMMON STOCK OF TWILIO INC.

Pursuant to Section 243(b) of the General Corporation Law of the State of Delaware

Twilio Inc., a corporation organized and existing under the laws of the State of Delaware (the "Corporation"), HEREBY CERTIFIES as follows:

- 1. Section A of Article IV of the Amended and Restated Certificate of Incorporation of the Corporation filed with the Secretary of State of the State of Delaware on June 28, 2016 (the "Amended and Restated Certificate") provides, among other things, that the total number of shares of capital stock that the Corporation shall have authority to issue is 1,200,000,000, consisting of (i) 1,000,000,000 shares of Class A Common Stock, par value \$0.001 per share ("Class A Common Stock"), (ii) 100,000,000 shares of Class B Common Stock, par value \$0.001 per share.
- 2. All outstanding shares of Class B Common Stock have been converted (the "**Conversion**") into shares of Class A Common Stock pursuant to the provisions of Section D.3(e) of Article IV of the Amended and Restated Certificate.
- 3. Section D.3(e) of Article IV of the Amended and Restated Certificate provides that following the Conversion, the reissuance of all shares of Class B Common Stock is prohibited, and such shares shall be retired and cancelled in accordance with Section 243 of the General Corporation Law of the State of Delaware and the filing by the Secretary of State of the State of Delaware required thereby.
- 4. The Board of Directors of the Corporation has adopted resolutions retiring 96,829,819 shares of Class B Common Stock, constituting all of the shares of Class B Common Stock that were issued but not outstanding following the Conversion.
- 5. Upon the effectiveness of this Certificate of Retirement, the Amended and Restated Certificate shall be amended so as to (i) reduce the total number of authorized shares of the Corporation by 96,829,819, such that the total number of authorized shares of the Corporation shall be 1,103,170,181, and (ii) reduce the number of authorized shares of Class B Common Stock by 96,829,819, such that the number of authorized shares of Class B Common Stock shall be 3,170,181.

IN WITNESS WHEREOF, the Corporation has caused this Certificate of Retirement to be executed, acknowledged and filed by its duly authorized officer as of June 28, 2023.

/s/ Dana R. Wagner Dana R. Wagner Chief Legal Officer